

**STATEC**

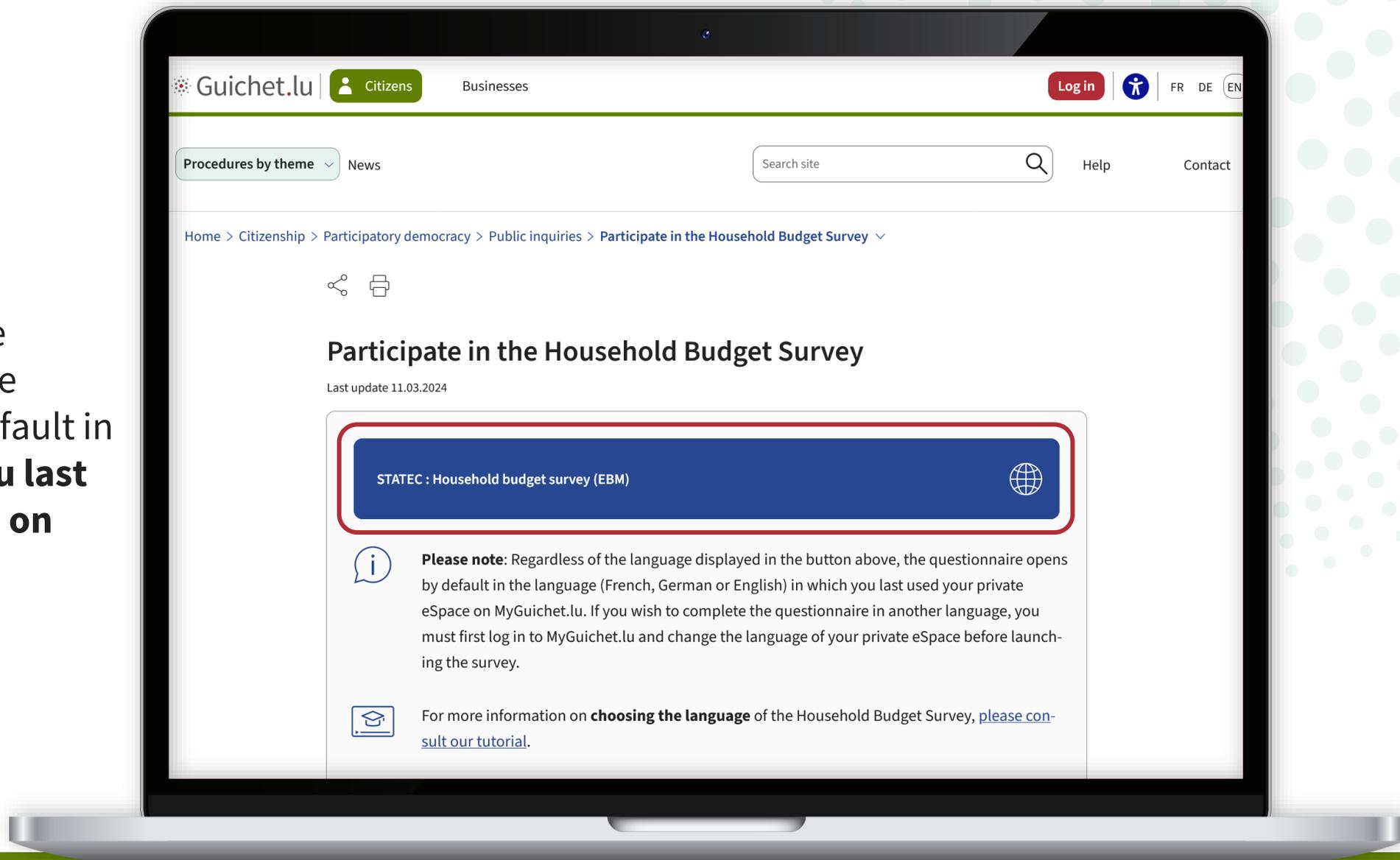


Choose your language for the  
Household Budget Survey

[MyGuichet.lu](https://www.myguichet.lu)



Regardless of the language displayed in the button, the questionnaire opens by default in **the language in which you last used your private eSpace on MyGuichet.lu.**



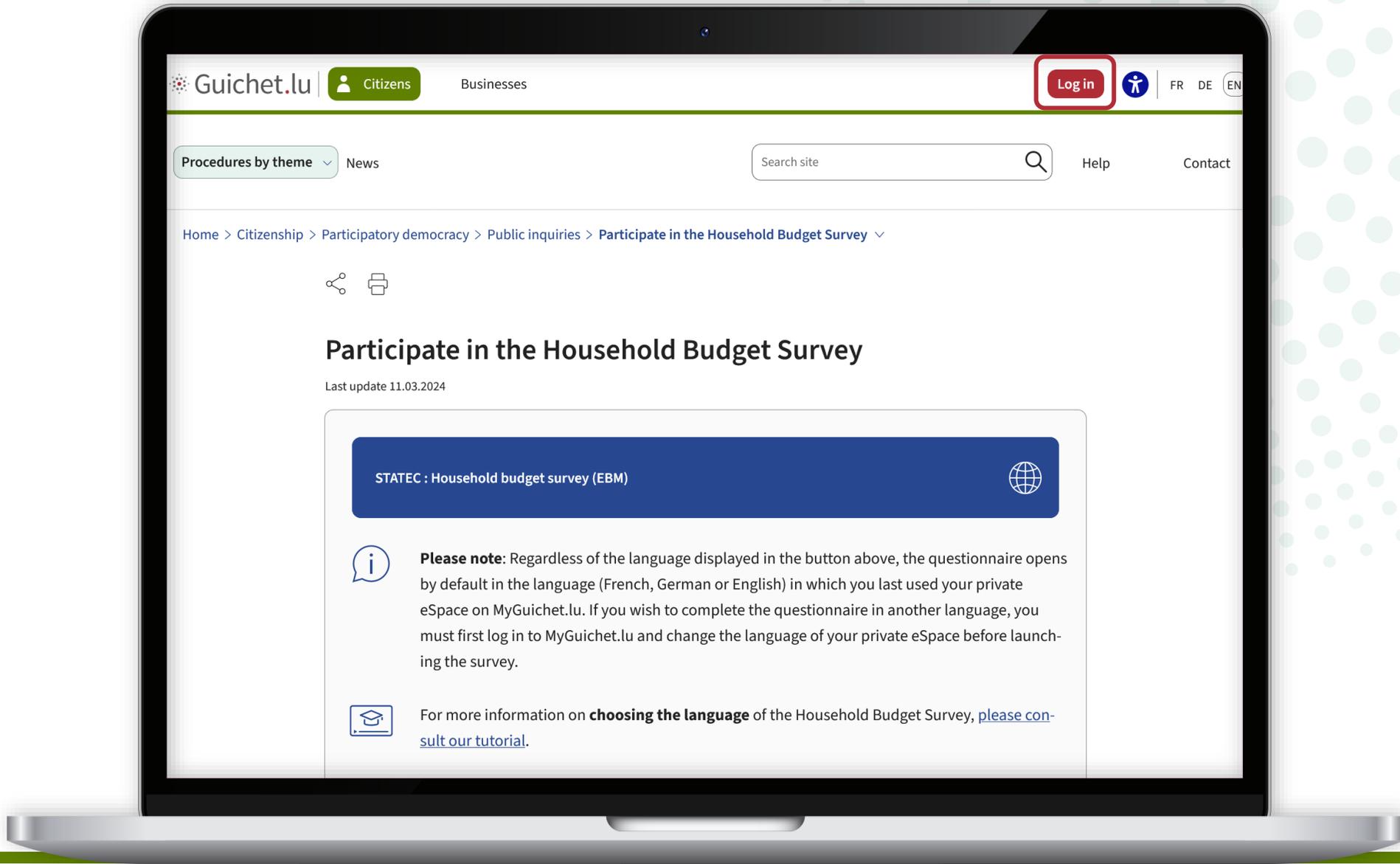


**Please note:** you cannot change the language while you are filling in the questionnaire.

However, there are **several ways** of selecting the language beforehand or restarting your input in another language. These are explained in this tutorial.

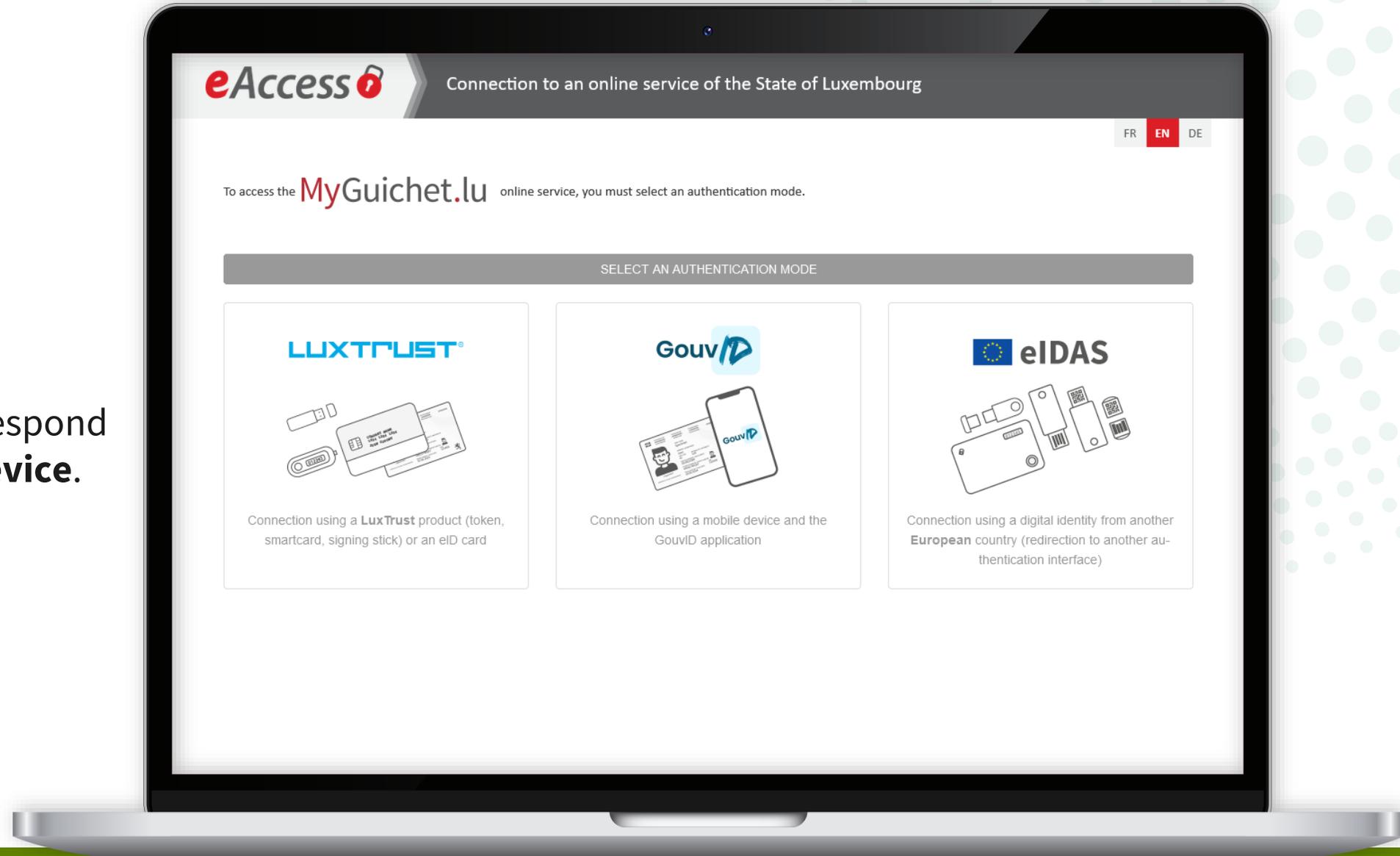
1

Click on 'Log in'.



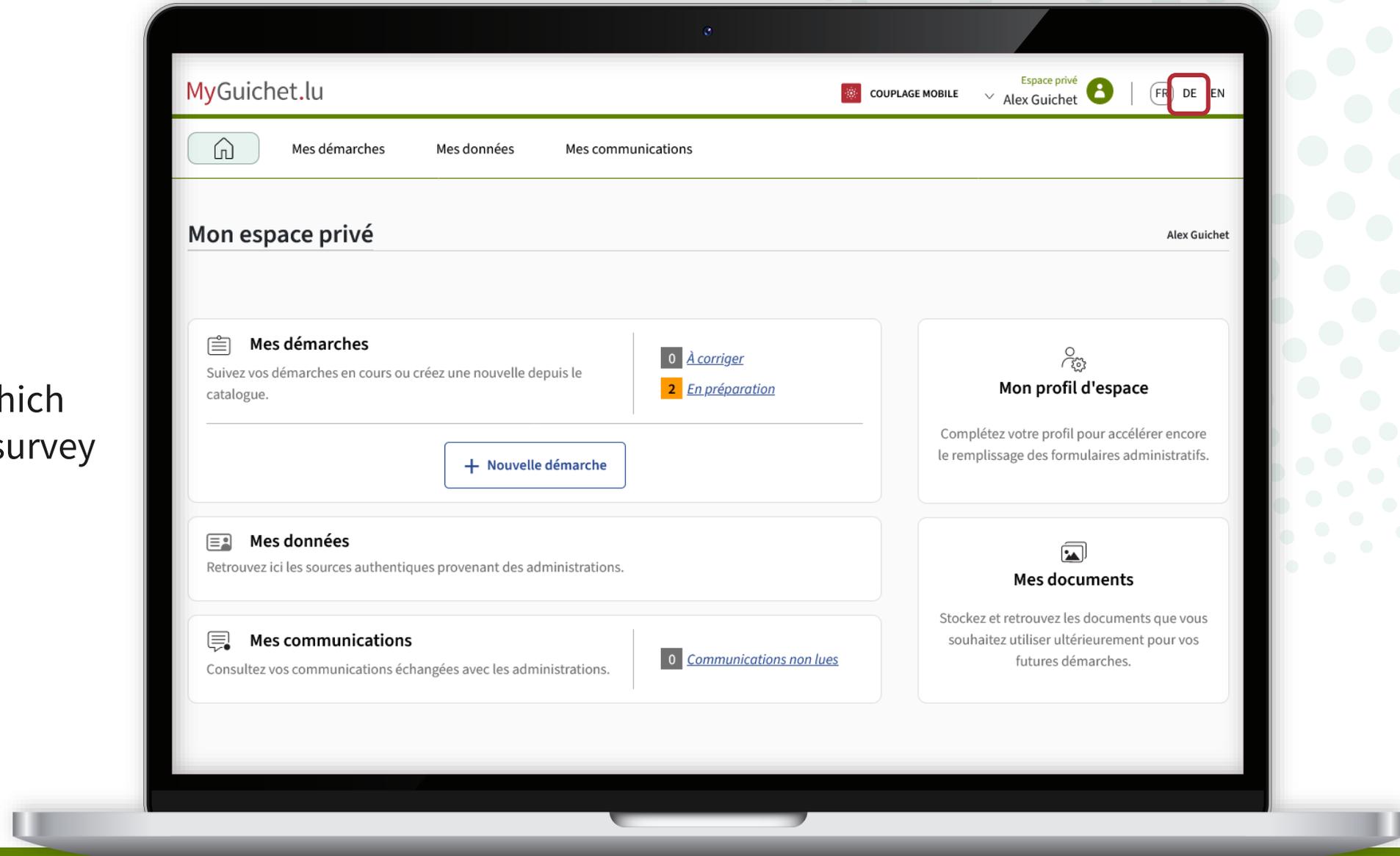
2

Follow the steps that correspond to your **authentication device**.



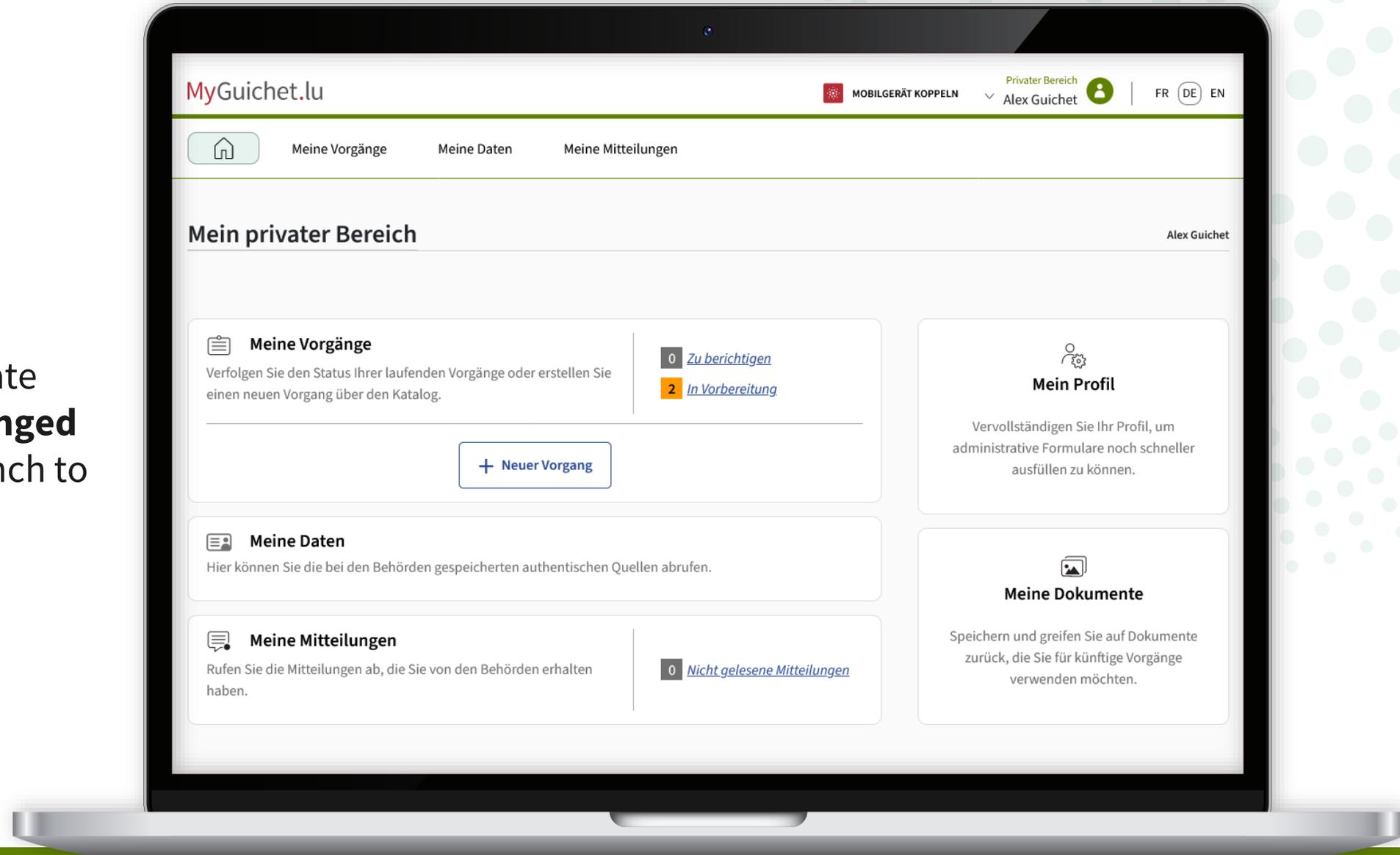
3

Choose the **language** in which you wish to complete the survey (in this example, German).



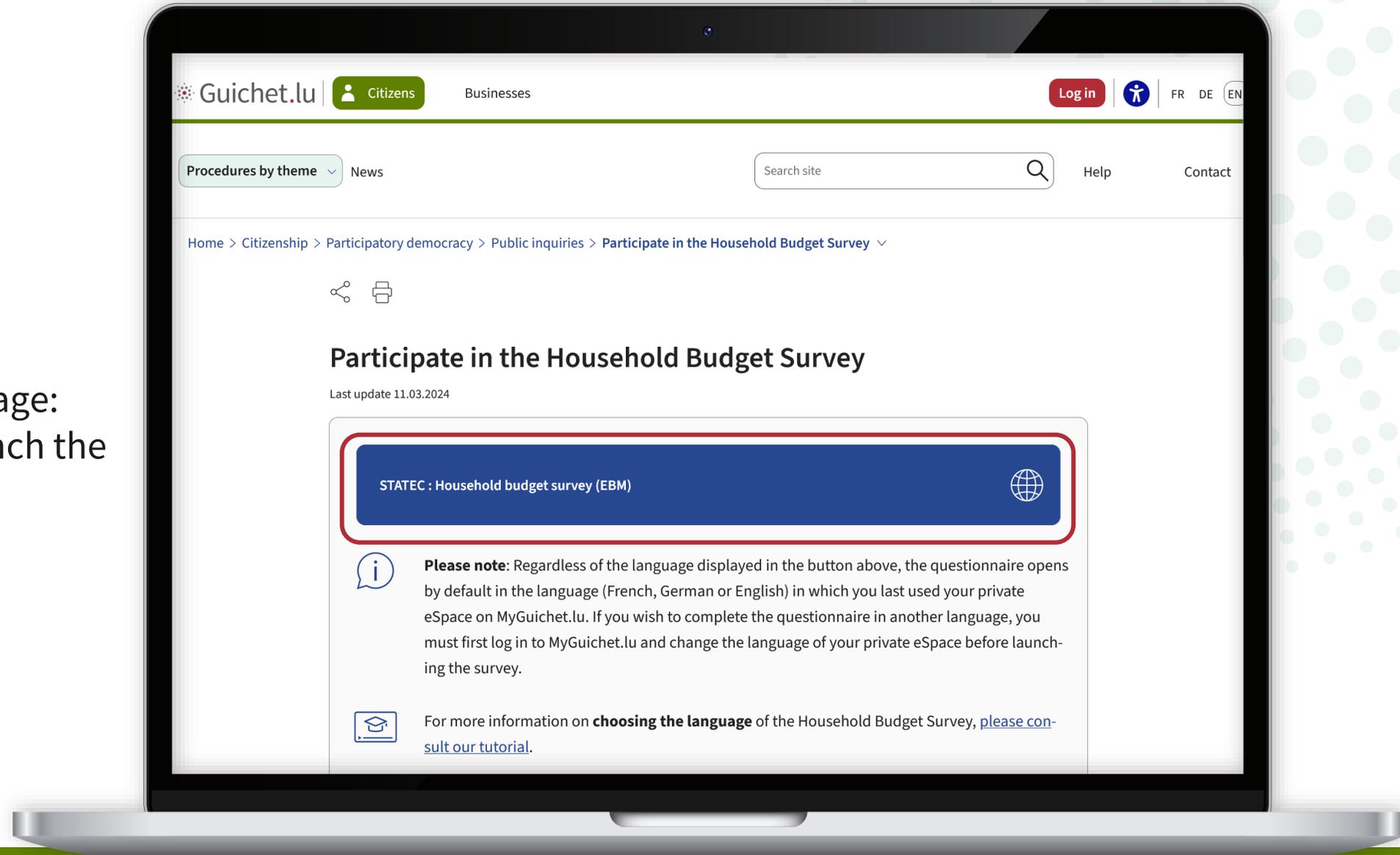


The language of your private eSpace has now been **changed** (in this example, from French to German).



4

Return to the Guichet.lu page:  
click on the **button** to launch the  
survey.





Regardless of the language displayed in the button, the questionnaire will open in the **language you have previously chosen in your private eSpace** (in this example, German).



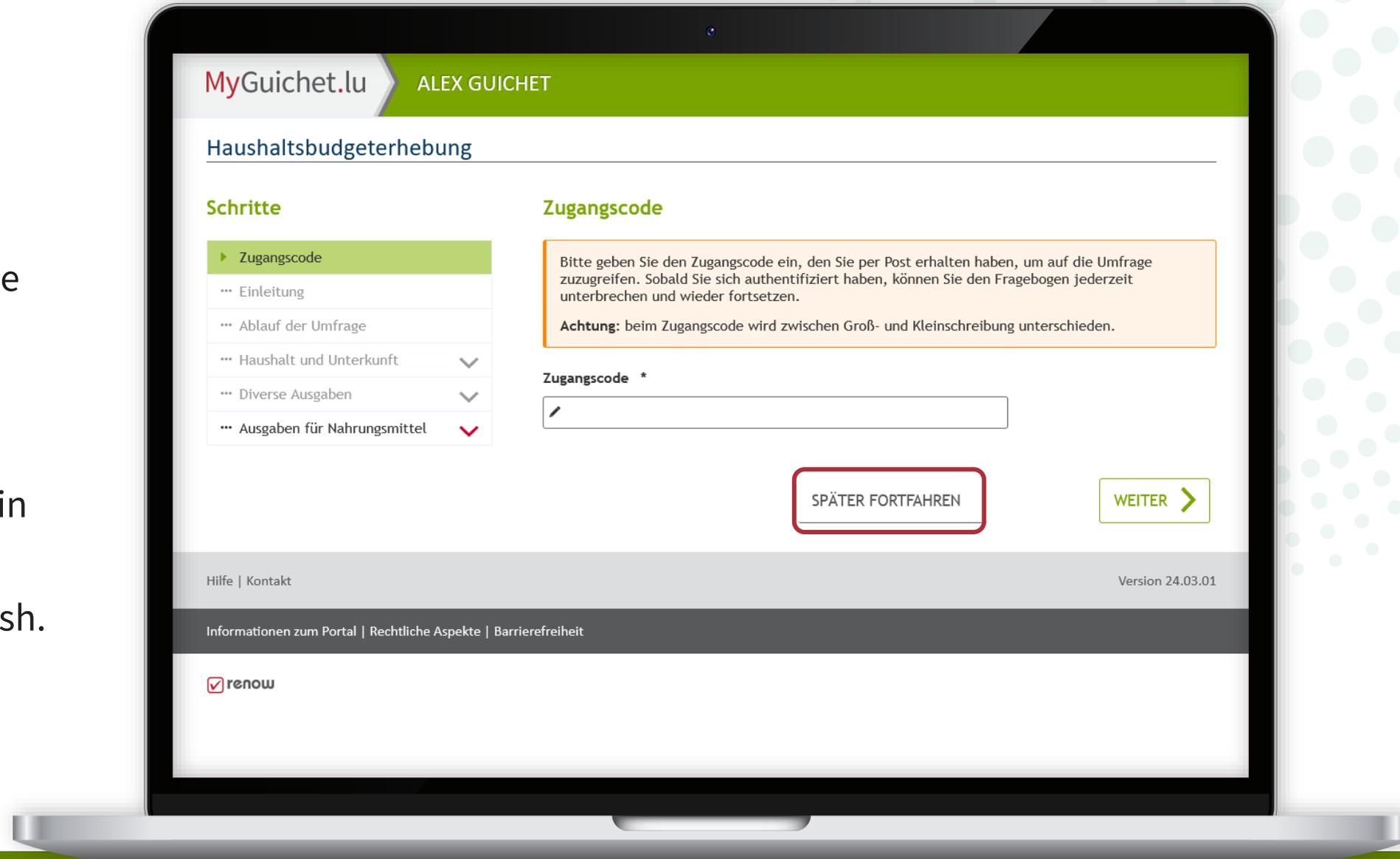
If you change your mind and wish to complete the survey in another language, you must first **delete** the survey you have started and initiate a new one.

In this case, any **entries you have already made will be lost** and cannot be recovered.

5

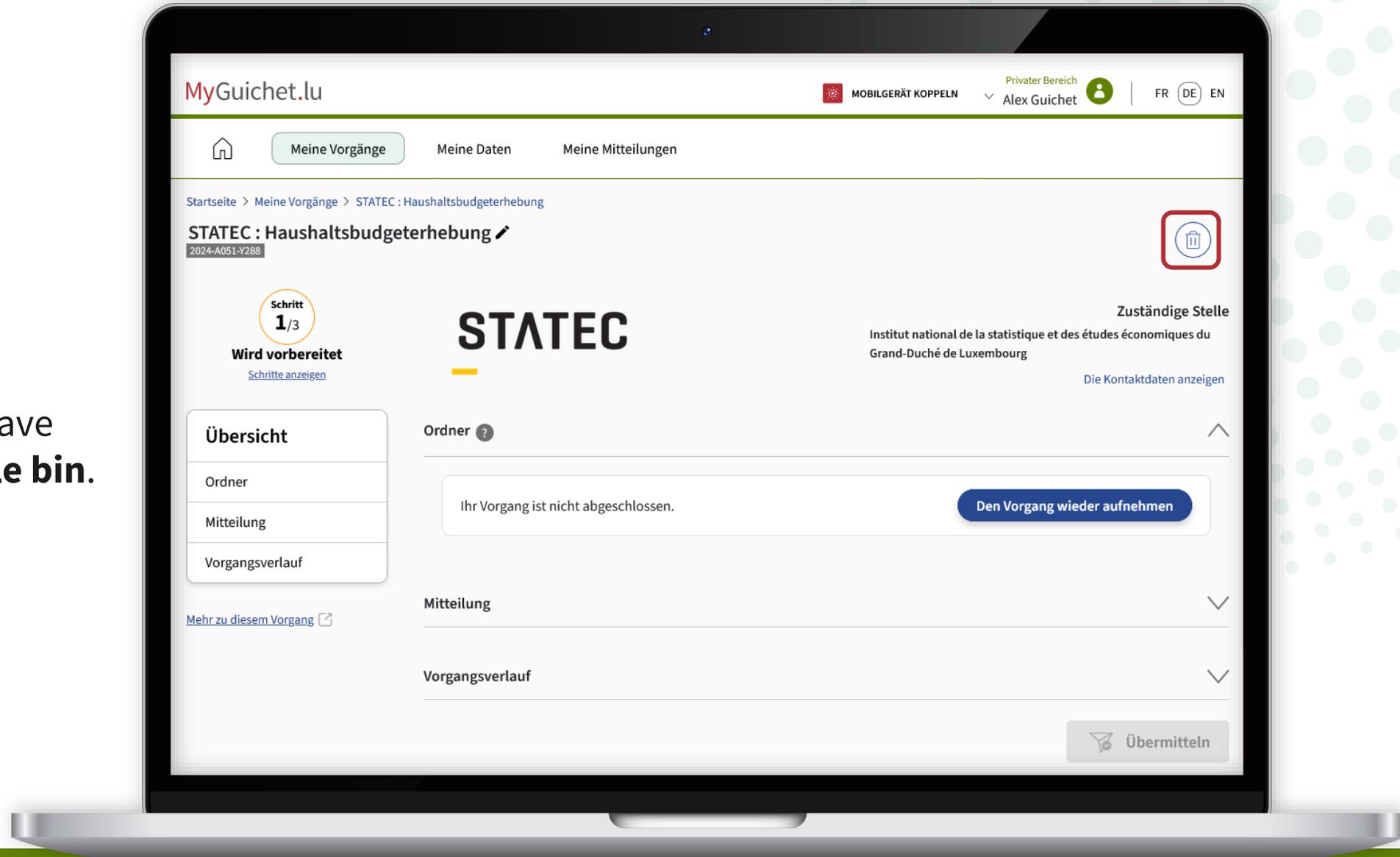
Depending on the language selected, click on:

- '**Später fortfahren**' in German;
- '**Reprendre plus tard**' in French;
- '**Resume later**' in English.



6

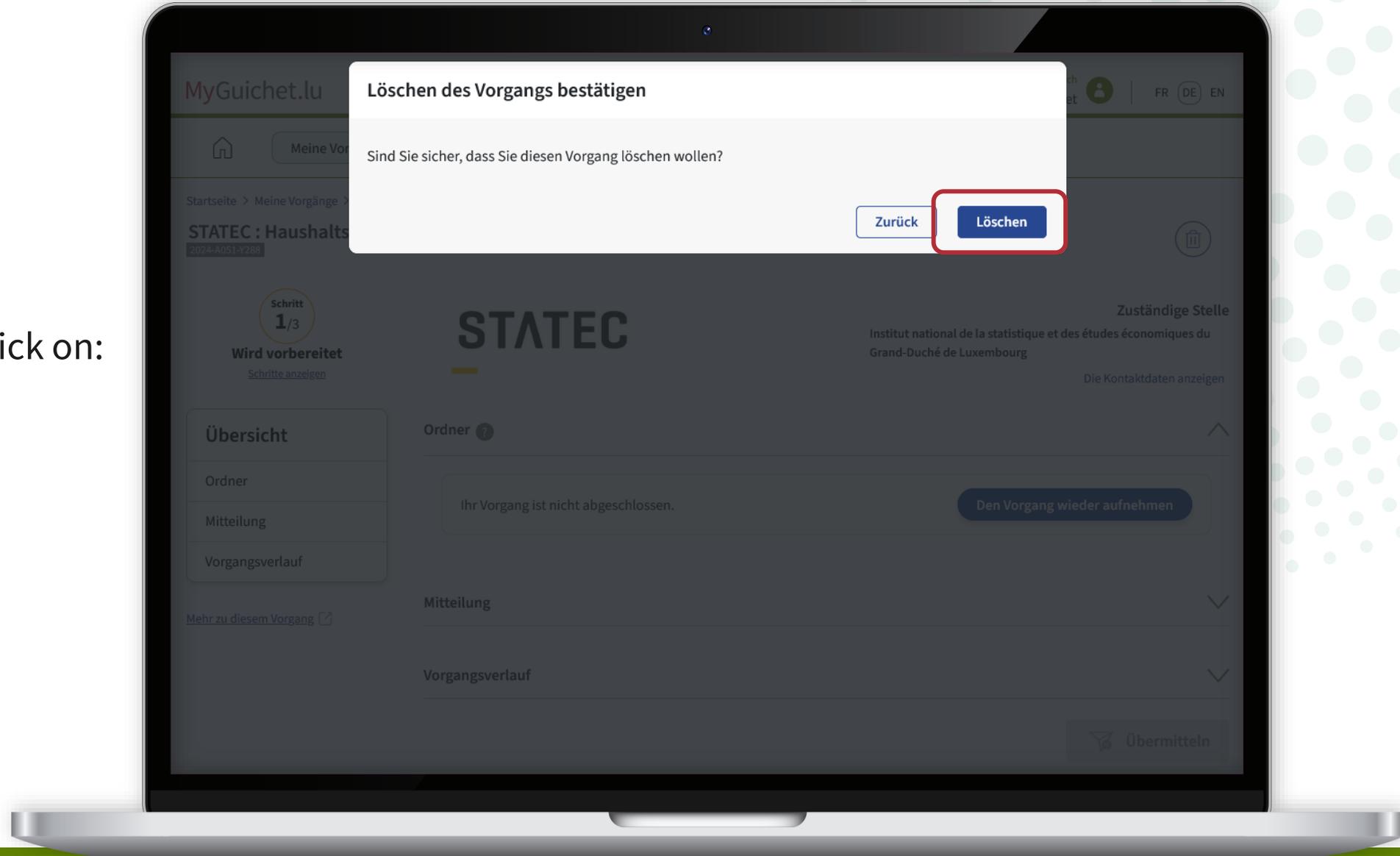
To delete the survey you have started, click on the **recycle bin**.



7

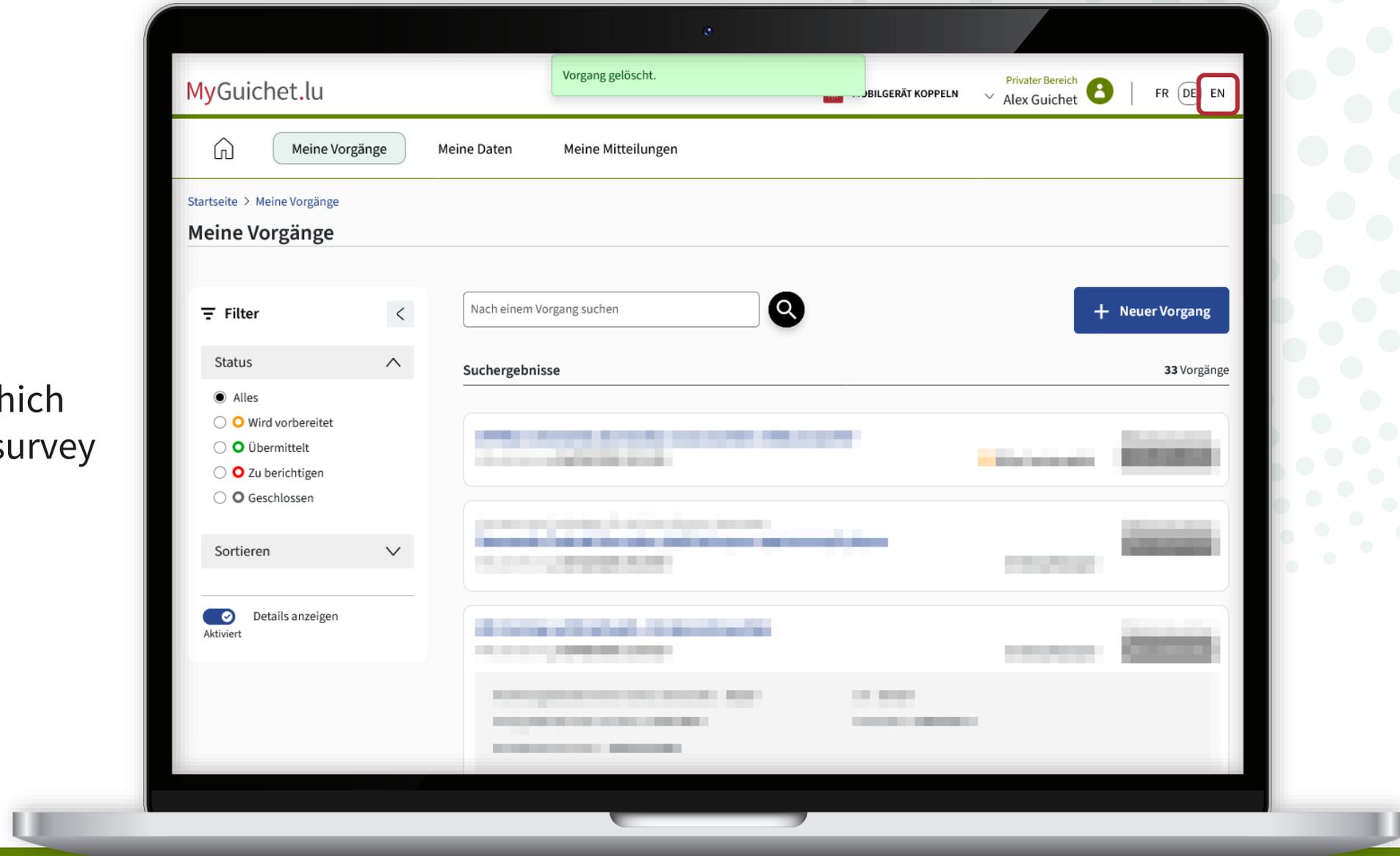
To confirm the deletion, click on:

- '**Löschen**' in German;
- '**Supprimer**' in French;
- '**Delete**' in English.



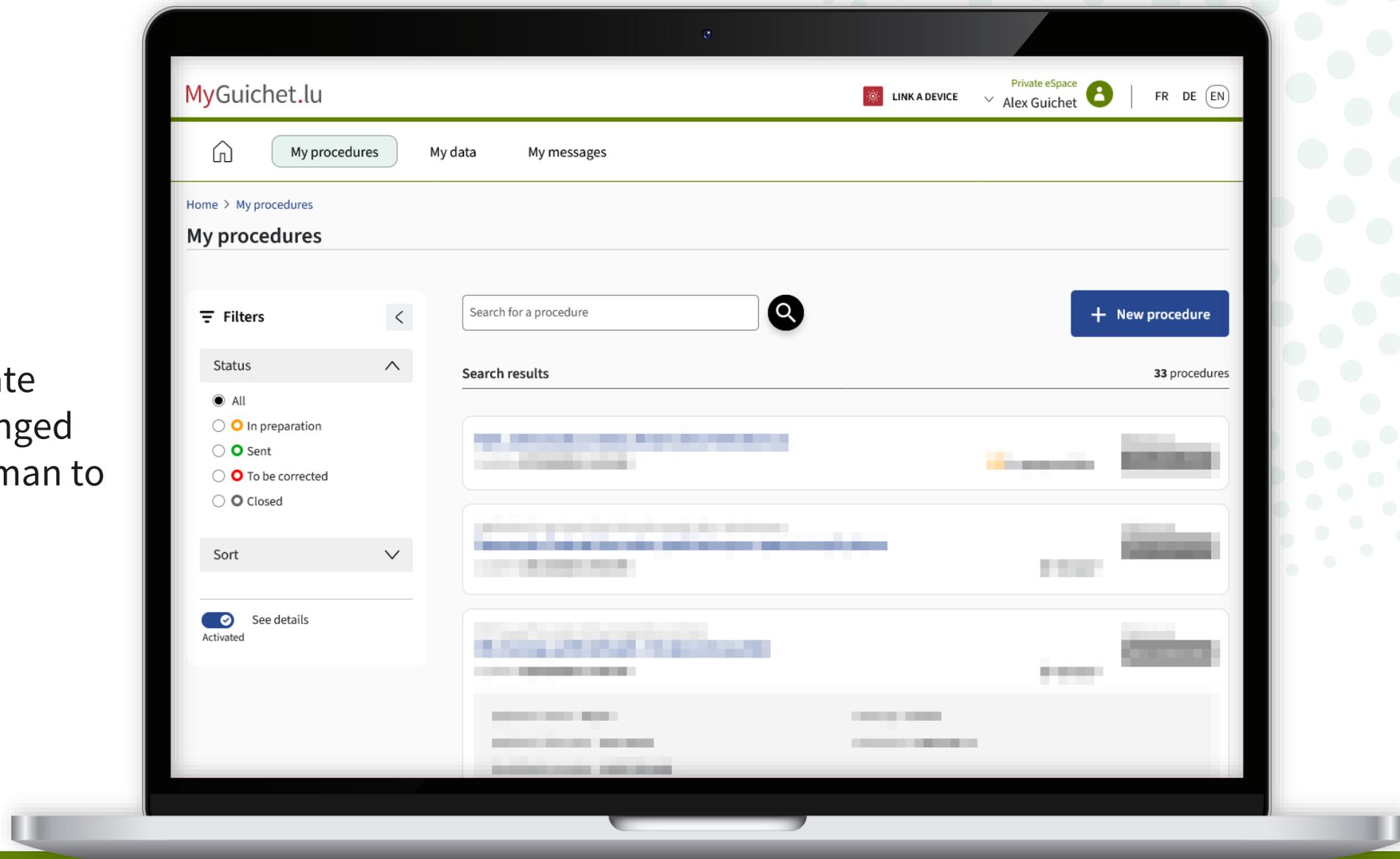
8

Choose the **language** in which you wish to complete the survey (in this example, English).

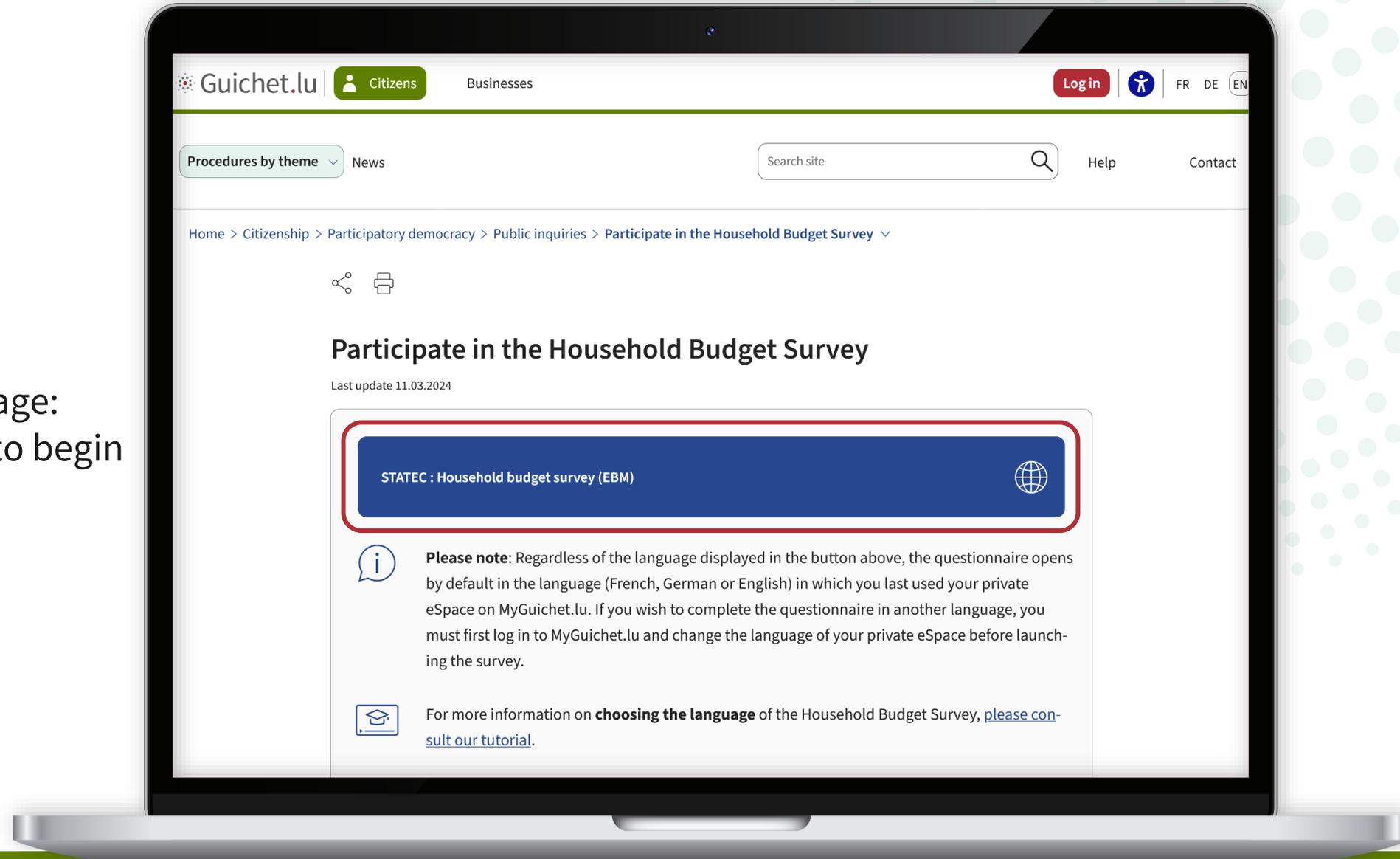




The language of your private eSpace has now **been** changed (in this example, from German to English).

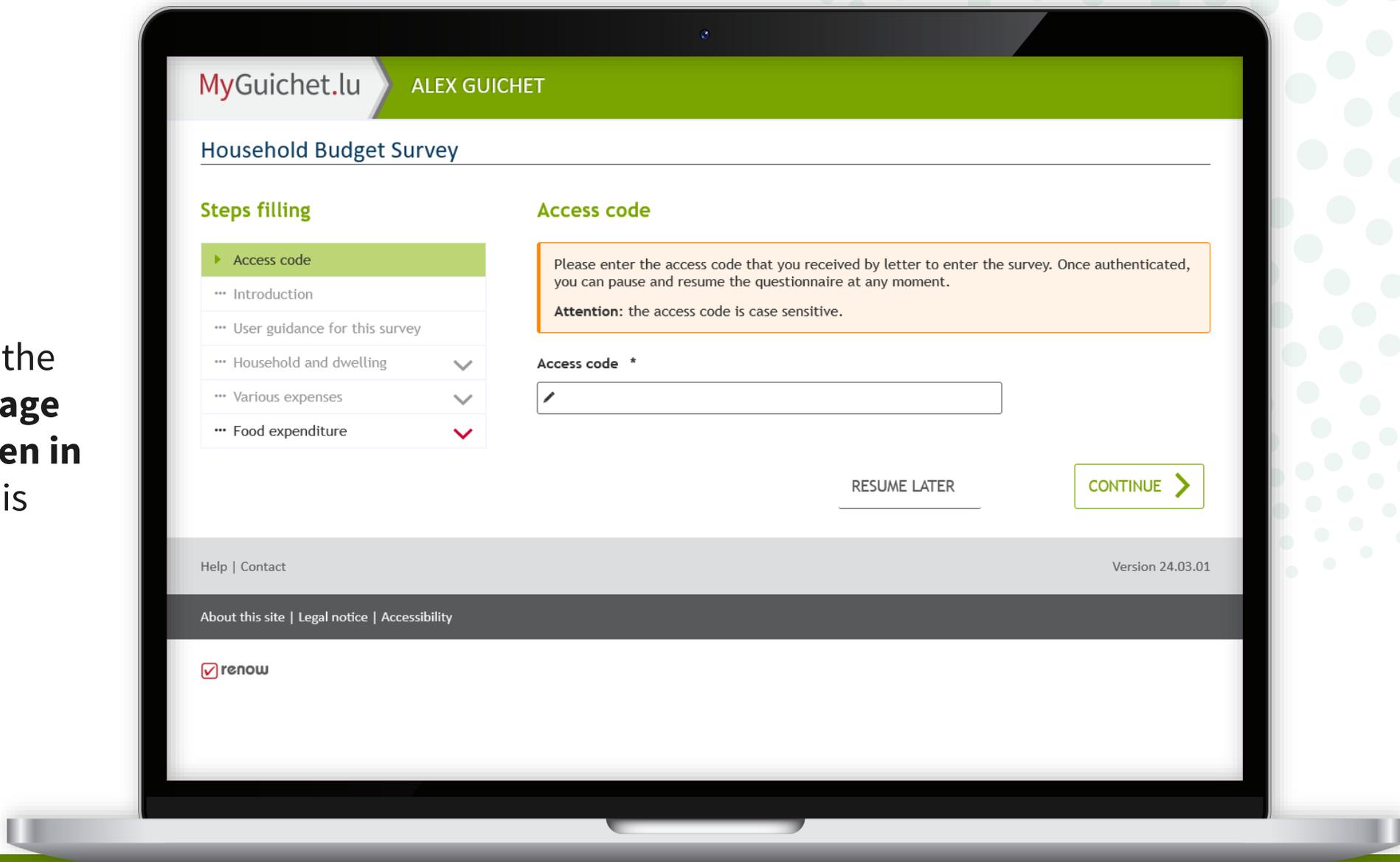


Return to the Guichet.lu page:  
click on the **button** again to begin  
the survey.



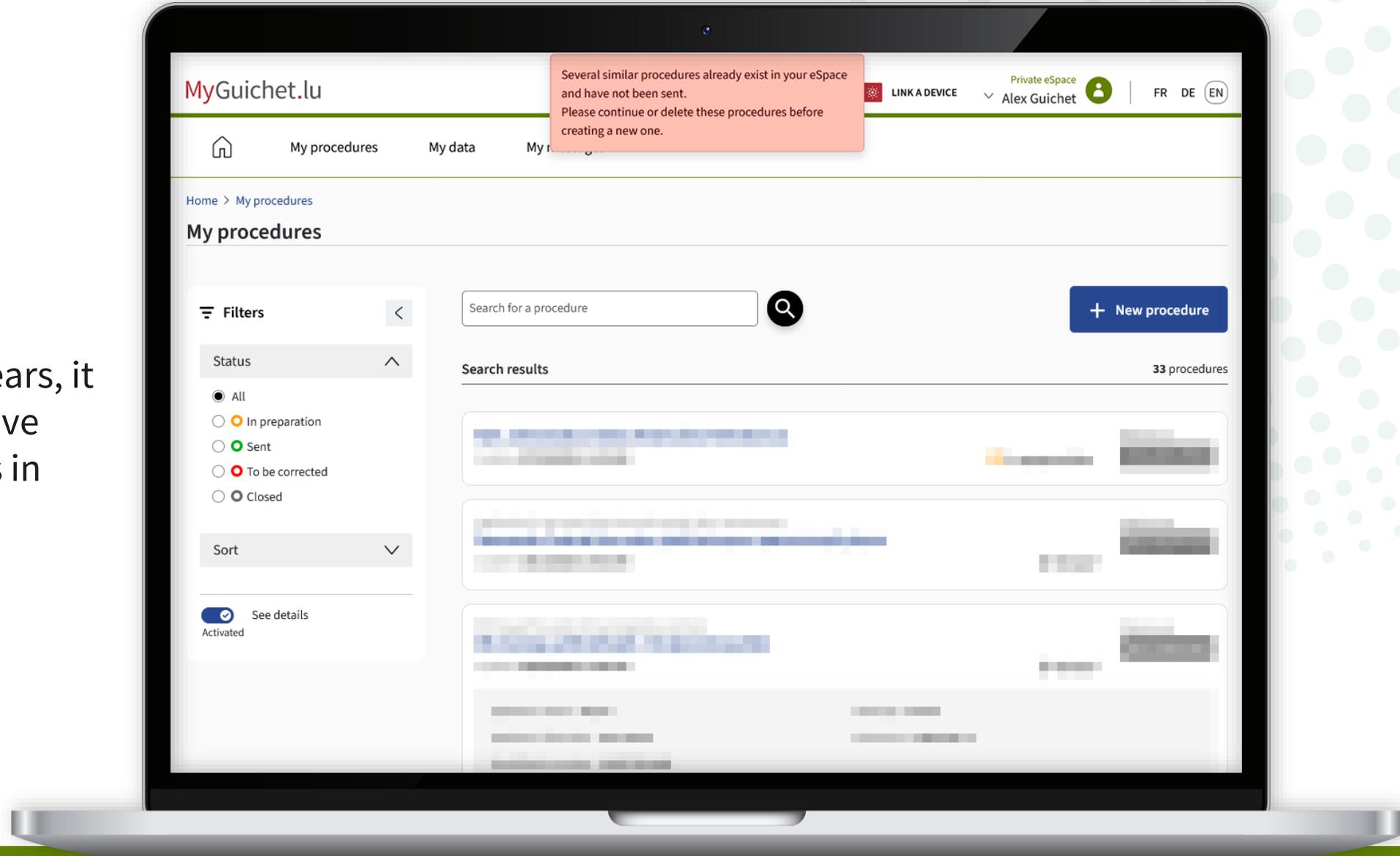


You can now start filling in the questionnaire in the **language you have previously chosen in your private eSpace** (in this example, English).





If this **error message** appears, it means that you already have another survey in progress in your private eSpace.





You **cannot have 2 surveys in progress at the same time.**  
You **must therefore delete the first one** before you can start a new one in another language.

# Need help?



Online form

**(+352) 247-82 000**

Monday to Friday from  
08.00 to 18.00



**11, Rue Notre-Dame  
L-2240 Luxembourg**

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